

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019

C. G. No: 34/2019-20/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

M. Srinivasulu,
C/o. M/s. Srinivasa Wood Works,
Aduripalli (V)
Chejerla (M),
Nellore Dt.

Complainant

AND

1. Assistant Accounts Officer/S-ERO/Podalakur
2. Assistant Executive Engineer/O/Chejerla
3. Deputy Executive Engineer/O/Podalakur C& O
4. Executive Engineer/O/Nellore Rural

Respondents

ORDER

1. Complainant presented a complaint stating that an amount of Rs.5,700/- was included as additional load charges in his bill and hence requested to arrange to inspect his service connection and issue bills correctly.
2. Respondents No. 1, 2,3 and 4 filed joint written submission wherein they have stated that service Connection No. 3521101000587 is released for Cat - III welding shop. The consumer has not installed rated capacitors hence RMD exceeded and additional load amount was included in the bill. Respondent No.2 has inspected the service and explained the complainant about the load he is availing. The complainant convinced with the explanation of respondent No.2 has paid the additional load charges. The complainant has also expressed his satisfaction in resolving the bill and accordingly issued a letter. But the

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DESPATCHED
DATE 26/7

